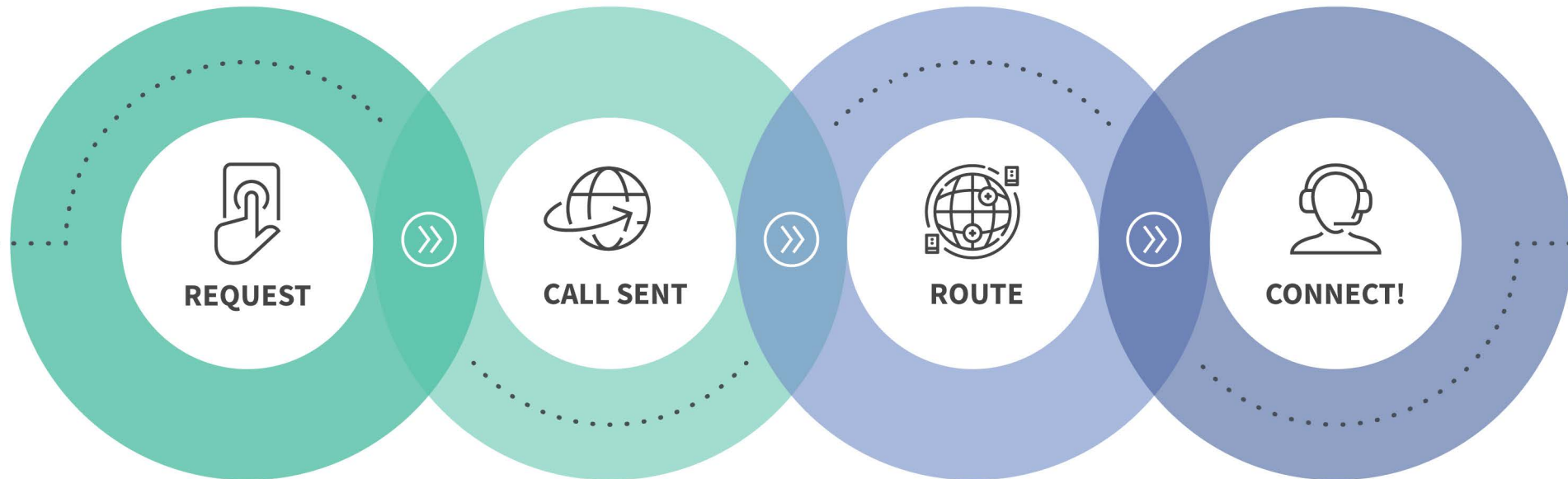


SIP WORKFLOW



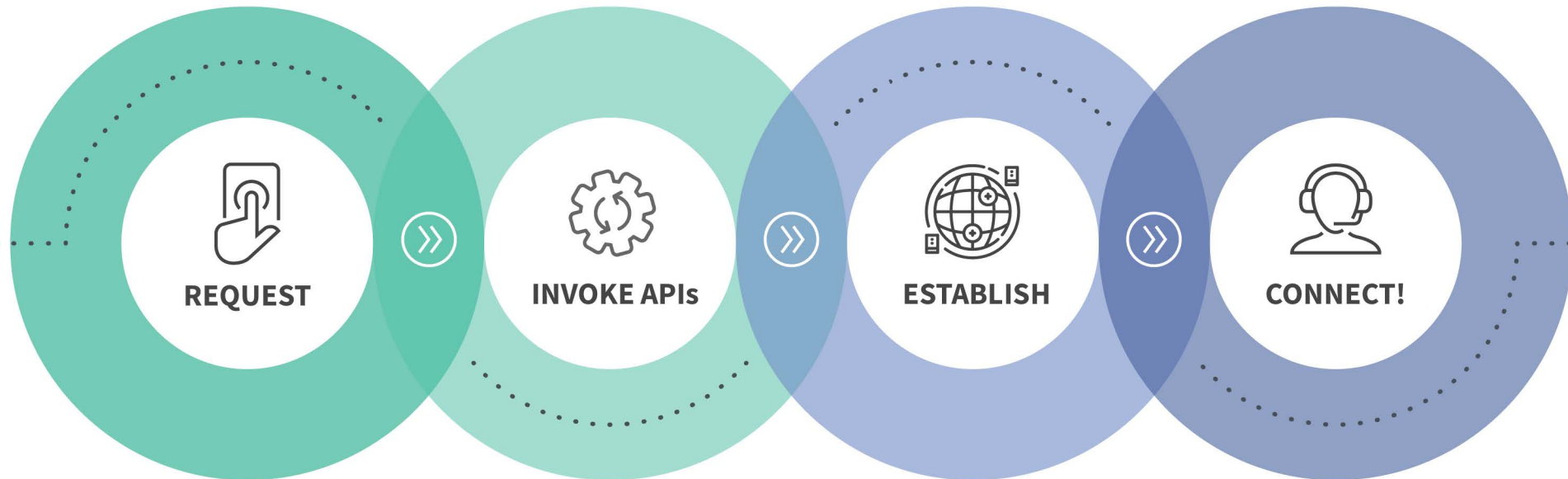
The user requests an interpreter using a SIP interface on EPIC or a telehealth platform.

A SIP call is sent to CLI/MERFI with the needed header info (conference ID, customer code, language needed, additional info, etc.).

CLI receives the SIP call and routes it to the interpreter.

Upon connection, the video interpreter will join the session via a SIP call. Your conversation can begin.

API WORKFLOW



The user requests an interpreter on EPIC or a telehealth platform.



MERFi's APIs are invoked.



A secure connection is established.



The video interpreter will appear in the requested conference room. Your conversation can begin.

